



QUALITY POLICY

Purpose

To outline the Quality Policy for Hetech Pty Limited located at 33 Perrin Drive, Underwood QLD 4119. This policy applies to all employees of Hetech Pty Limited.

Objectives

Our objective is to provide,

- A Quality First culture in all business operations within our organisation.
- Communicate guidelines for achieving this culture through training & awareness programs.
- To meet and exceed our Customers' expectations in quality and service.
- To meet applicable customer, statutory & regulatory requirements .
- Manage supply chain risks and performance.
- To continually improve our Quality Management Systems.

Our Quality Policy

HETECH is committed to "Quality in Manufacture, Development & Design" and has established a certified ISO9001 Quality Management System (QMS) & AS9100 Aerospace Quality Management System (AQMS) to live up to our quality commitment and to remain an industry leader.

It is our mission to supply our customers with on-time delivery of products and service which consistently fulfil their specifications and performance criteria.

Products and services provided by the company shall conform to the requirements specified by the customer and be designed and/or manufactured in accordance with the company's Quality Management Systems.

Excellence in product quality and customer service is the result of a collective effort and commitment from all team members. This commitment to quality shall be realized from product design to production and after-sales support.

The quality system is regularly reviewed and audited. All employees are invited to suggest possible improvements in working practice to the management.

Policy Authorised by:

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Mark Steiner
Managing Director

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